



Mother Lode Answering Service Inc.



SONORA
532-3183

ANGELS CAMP
736-2541

"We Answer For You"
24 Hours W 7 days A Week

SAN ANDREAS
754-3365

JACKSON
223-2831

Live Answering w Pagers w Mobile Radios w Dispatching w Voice Mail w Email Delivery

Our Clients

We would like to inform you that we utilize a voice logger in conjunction with our answering service equipment, which will record both sides of all operator conversations when a Mother Lode Answering Service operator is on the line. This will not only assist us with operator efficiency and training, but will be a great tool for our clients. We have the capability to review a conversation between an operator and a caller should any question arise. Back-up tapes will be held for a period of 6 years, should you need to review a particular conversation.

Per California State Law a series of beeps will be audible by the caller every 15 seconds, these beeps are completely non-intrusive, but must be audible during the conversation to alert the caller they are being recorded.

Please sign below and return in the enclosed envelope. If you have any questions concerning the service, please feel free to give us a call.

Sincerely,

Steven Souders
President

Acknowledgement

I hereby acknowledge that, while a client of Mother Lode Answering Service, Inc., my telephone conversations with operators or my client's calls with operators will be recorded. I understand that a non-intrusive beep tone will be placed on the line to make my callers aware of the recording process.

Signature

Date

Business Name (Printed)